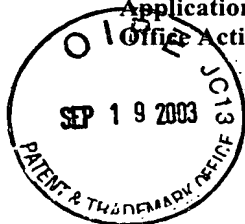


DOCKET NO.: TN128 (USYS-0046)

Application No.: 09/363,339

Office Action Dated: July 29, 1999

PATENT



**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of:

**Timothy M. Young, Steven J. Capriotti,  
Steven Luzeski, and Barbara E. Osder**

Confirmation No.: **8021**

Application No.: **09/363,339**

Group Art Unit: **2465**

Filing Date: **July 29, 1999**

Examiner: **Simon P. Sing**

For: **VOICE.MESSAGING SYSTEM WITH ENHANCED CUSTOMIZABILITY**

**EXPRESS MAIL LABEL NO: EV 302216056 US**  
**DATE OF DEPOSIT: SEPTEMBER 19, 2003**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

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**REPLY PURSUANT TO 37 CFR § 1.111**

The present paper is submitted as a complete response to the Office Action dated **June 19, 2003**. Applicants respectfully request consideration of the amendments and/or remarks as indicated below:

☒ **Remarks/Arguments** begin on page 2 of this paper.